From: Catherine MacClancy Sent: 13 January 2022 17:45

To: Licensing HF: H&F < licensing@lbhf.gov.uk>

**Subject:** Caz MacClancy has shared a folder with you using Dropbox

Hi,

Here's a link to "LBHF Videos Media" in my Dropbox: with the new videos photos

Following will be photos from my WhatsApp account with the notes made by the resident with regard to the videos / photos - the resident spoke to many of the drivers who loathe having to make deliveries to the rear of the properties on the Uxbridge Road .. not surprisingly

I can see no excuse for your department responding to my request of this morning at 5 pm the night before a 9 am deadline the following morning - reprehensible

https://www.dropbox.com/sh/4ao3d42par5kgev/AABWJYooGtH4hWLUjsLFxojsa?dl=0

Catherine MacClancy

From: Catherine MacClancy Sent: 13 January 2022 22:52

To: Licensing HF: H&F < licensing@lbhf.gov.uk>

Cc: James Neill

Subject: Additional photo to be submitted- confirm receipt prior to 9am 14th Jan 2022

The photo below shows the bicycles that impede pedestrians outside McDonald's.

McDonald's 88-90 Uxbridge Road - the pavement outside their premises is nearly twice the depth of that outside Taco Bell so one can only imagine the chaos it will cause if bicycles are used to service Taco Bell's takeaway.

There is a taxi rank a few yards away from Taco Bell however again the chaos that will ensue if this space is illegally shared between bicycles and black taxis .. I can only imagine ..

Taco Bell should not be allowed takeaway as there is no available space for bicycles to service this offering



On 13 Jan 2022, at 17:56, Catherine MacClancy

wrote:

Correlate with the Dropbox videos - This illustrates what one residential household has bothered to video in the space of 10 days-she has young children and they lose sleep. As you are probably aware the buildings on Vanderbilt Villas are listed and they cannot have double glazing, the sound of the reversing tracks doing their 20 point turns both during the day and at night is appalling and unacceptable - there should be a limit on the size of delivery vehicles.

The various fast food companies distribution should utilise node systems, a central distribution centre with smaller trucks no larger than a transit van delivering to Caxton village and other residential areas where they use residential streets.

As you can see from her comments the drivers themselves are embarrassed of the chaos they cause in Sterne Street ..



Thai Buffet, approximately twice a week. Reg plate LS20 XAE. He's now bravely attempting 20 point turn. 11:08





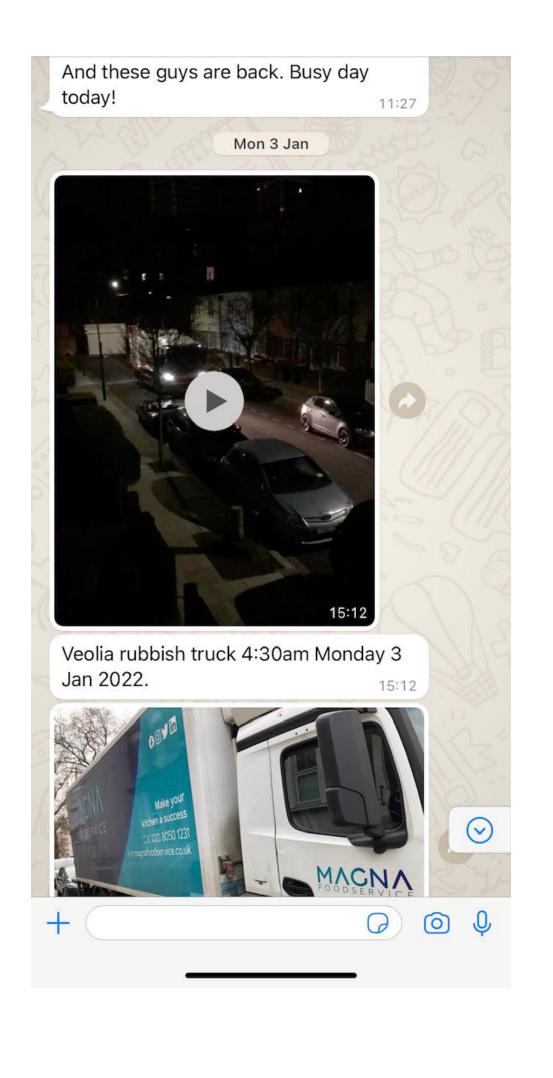


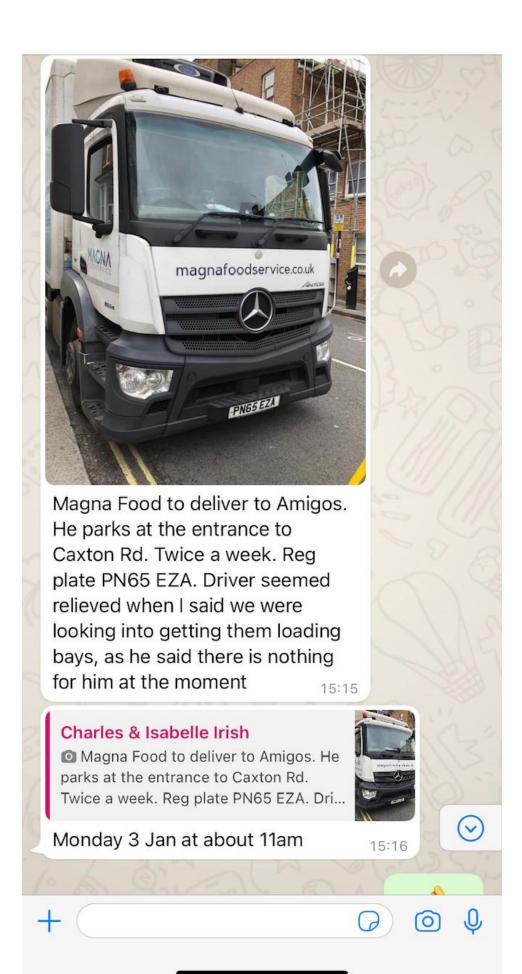


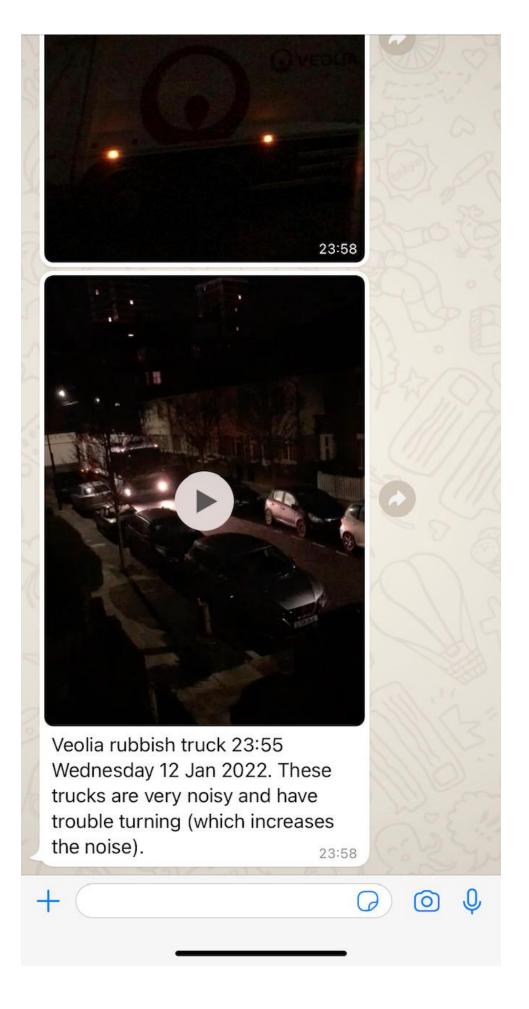














Asco Foods super lorry delivering to Allen's Bakery. They deliver once a week. Registration plate FN68 VMV

10:26

I spoke to the driver and he would LOVE loading bays on the main road, he says there is nothing useful there right now

10:26

Every driver I've spoken to in this process has been super grateful that this issue is being considered, and felt very apologetic and awkward about having to unload in a quiet residential area. I don't believe there is any opposition from the delivery drivers.



10:28







